

RETURN / WARRANTY REQUEST FORM



Customer Information

Company Name, Date, Bill-To Address, Submitted By, City, Contact's Phone, State / Zip Code, Contact's Email, Company Phone

Product Information

* Please Complete One Return/Warranty Form Per Manufacturer

Product Manufacturer, Original P.O. # / Date, Location (Branch) Ordered

Check One Choice Below

Credit Requested, Replacement Requested, (If Requesting Replacement, Enter Ship-To Address and Replacement PO # Below)

Table with columns: Qty, Item #, Model #, Serial #, Replacement P.O., Replacement Ship-To

Reason for Return/Credit

Reason for Return/Credit text area

Returns:

New product must be in the original carton. An RMA will be issued and sent to all parties involved. Credit is issued once product is received and found to be in resaleable condition.

Warranty:

Product that is damaged or defective will need to be assessed by an MJM employee. If the product was damaged in shipping the customer will need to file a claim against that carrier.

All Warranties, Returns, Requests for Credit or Replacement for MJM Associates, Inc. are managed by Mark Stickel. Contact info for Mark Stickel and Ron Morales. Shipping instructions: Attn: Returns, MJM Associates Inc, 8100 S Akron St - Ste 308, Centennial CO 80112